

# Lethbridge Elder Abuse Response Network



A Collaborative Community  
Response

# Agenda



1. To understand the stages of development for a community response team for elder abuse
2. To build awareness of community development and engagement in response to elder abuse
3. To learn how to develop a sustainability model for your community

LEARN is



A collaboration of human service organizations providing education, awareness, advocacy and response through a strong effective Network

# Our Early Work



- LSCO, FCSS and Police
- Let's Talk About It - Peer (Seniors) Education
- Professional Education
- Awareness Events

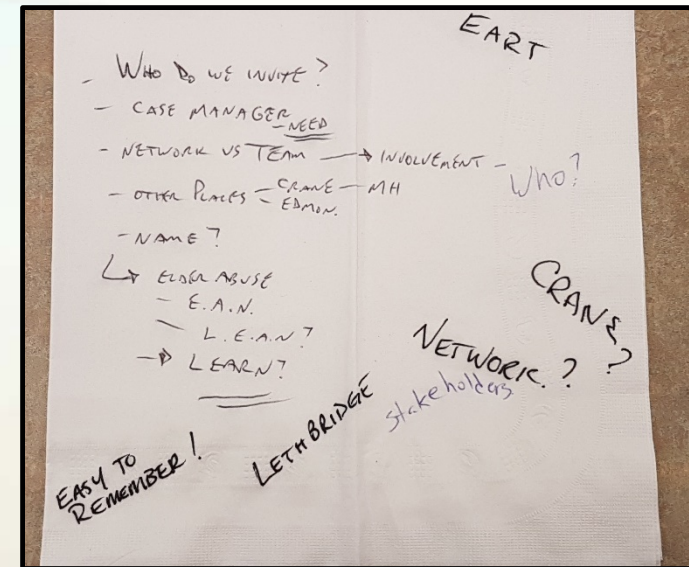
# Why Change?



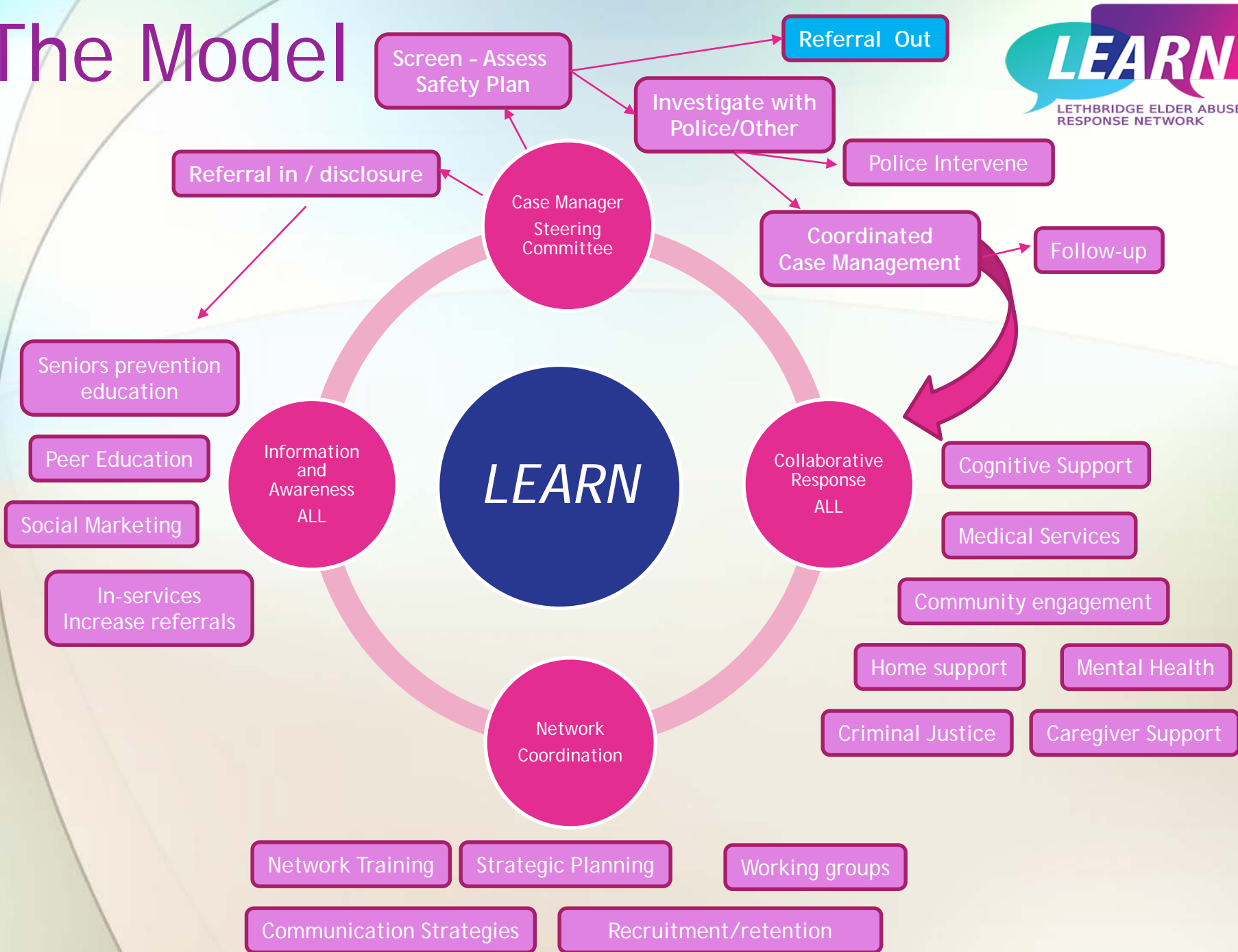
- With awareness came many disclosures
- Complexity of the work
- Three representatives with full-time jobs other than elder abuse
- Finding appropriate presenters
- Peers experienced age related decline

# First Steps

- PFT Forum 2008
- Gathering our community service providers
- Held facilitated focus group with Lethbridge Stakeholders (included leaders)
- Organizational buy-in at the top
- First Calendar - fun & achievable
- Strategic planning
- Process planning - ongoing



# The Model



# How it All Works



- Education and Awareness
  - Presentations
  - AEAAN Website content
  - Professional resources
- Broad social Marketing
  - Media, events like WEAAD, Facebook
- Community Collaborative Response



# Case Management



## Reporting to the Steering Committee:

- Inquiries & screening
- Information and referral - non EA
- Intake, assessment, investigation, safety planning
- Case plans



# More case management

- Support & enhance justice cases
- Client-focused response
- Connection to all LEARN Members
- Liaison with community resources
- Follow-up and evaluation

Position funded by Victim of Crime Fund

Alberta Solicitor General

# Level System



- Level One: Assessment & Intervention
- Level Two: Screening & Resources
- Level Three: Supporters & Public Awareness

# Network Coordination

- Recruitment, orientation, retention of members
- Build short-term housing (shelter) options
- provide support to LEARN subcommittees
- maintain statistical information
- Enhance education & targeted education

Position funded by Alberta Seniors and Housing,  
Coordinated Community Response Grant Program



# The Steering Committee

Representation from:

- Community & Social Development, City (Co-chair)
- Police Service
- Lethbridge Senior Citizens Organization
- AHS Social Work Department
- AHS Seniors Mental Health Outreach (Co-chair)

# Why it Works



- Synergistic
- Diverse levels of knowledge & experience
- Keep members informed
- Reflect, evaluate, celebrate
- We adapt, evolve, regroup
- All are valued for their contribution



# Challenges

- Protocols
- Communicating through privacy legislation
- Membership turnover - leader buy-in
- Making sure we are on the same page
- Cover-off for Case Management
- Response times
- Diverse representation

# What We Do Well



- Support each other
- Maintain Network partnerships
- Connect with the community including the “unusual suspects”
- Reach the isolated & hard to serve
- Navigating criminal justice (court, police, VSU)



# Some Fun



**LEARN** LETHBRIDGE ELDER ABUSE RESPONSE NETWORK  
Wear Purple and Join LEARN for a Walk to Raise Awareness  
Wednesday, June 15, 2016 ~ 10:00 ~ 11:00 am  
Location: Civic Field behind LSCO

\$2 BBQ at 11:15  
LSCO  
500 - 11th Street South  
L&S proceeds to the 2017 Senior's Safety Calendar

**WORLD ELDER ABUSE DAY  
AWARENESS WALK**



# Contact Information



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